

## March 2011: Latest PC virus infection

Written by

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We are seeing a rush of PCs infected with the same, or similar, virus. The virus pretends to be an Anti-Virus product and offers 'Tool's to fix your PC.

Generally we seem to be able to remove it quite quickly using our in-house facilities but we have seen one PC that has been damaged by the virus (or the customer's attempts to remove it).

Here are some guidance notes to help you:

1. Ensure that you have a GOOD anti-virus application installed on your PC. Cheap or free anti-virus applications are generally unsuccessful and we have seen this virus infection on PCs protected by AVG Free, AVG paid for, MacAfee and Avira). We can advise you on the best anti-virus application.

2. Ensure your anti-virus product is up-to-date. The virus definitions should be less than one day old.

3. Windows has security weaknesses that need to be corrected by applying all Windows updates. Make sure your PC is up to date with all Windows updates.

4. Businesses should consider filtered email and web access.

5. As soon as you see something suspicious on your PC CALL US immediately! If we get to your PC soon enough we are far more likely to remove the infection very quickly.

For further advice on virus protection and how we can help you call us on 01883 336633.